



## SCRATCH AND PECK FEEDS CLUCKIN' AWESOME SHIPPING FAQs

### How does my order ship?

We ship via good ol' USPS Priority mail.

### How much does shipping cost?

Nothing! No, really! Shipping costs have been calculated into the product price. We do not charge additional fees for shipping.

### Can I pick a method of shipment?

USPS Priority fits our products perfectly (and helps keep your cost down!), so Priority is the only method.

### Where can you ship your products?

We can ship in the United States, United States Virgin Islands, and Puerto Rico.

### How soon will my order ship?

Typically, within one business day (two business days on very rare occasions). Orders ship Monday - Friday, save for postal holidays.

### How long will it take to get my order?

USPS estimates 2 - 3 days (which includes Saturdays), though circumstances can cause delays. But wait! There's good news at the end of the next question...

### Do you provide tracking information?

Of course! You may [track your order online at usps.com](https://usps.com)! If you have not received your package within 10 days after shipment, please contact us.

### I ordered multiple items – will they all arrive on the same day?

Each package generally ships in its own box/envelope, so it's possible you'll receive packages on different days.

### USPS tracking says my package was delivered, but I haven't seen it. What should I do?

It is likely the order will arrive within a day or two of the date it says it was delivered. If that isn't the case, please head to [usps.com](https://usps.com) to file a claim.

### What if I need to change my order?

Act fast and call us right away, as we do our best to get these orders out ASAP! That said, we aim to please, and we can always find a solution! (360) 318-7585